

County of Los Angeles Department of Public Works
Franchise Waste Collection System
ALTADENA Fact Sheet

When will the new franchise waste collection services begin?

The new services are scheduled to begin September 1, 2011.

Who will be my new waste hauler?

Athens Services will be your new waste hauler.

How was the new waste hauler selected?

The County utilizes a competitive process in selecting a waste hauler. Invitations are sent to all permitted waste haulers to submit proposals. The proposals are then evaluated based on specified criteria such as proposed rate, work plan, experience, financial strength, and other factors. This competitive process ensures quality service at the lowest possible rates.

What will my new rate be under the new contract?

The basic rate will be \$18.06 per month. The senior discount rate will be \$13.55 per month. You will be paying Athens directly for services.

What service features are included in the basic rate?

- Once-a-week automated trash collection service
- One 96-gallon refuse container, one 96-gallon green waste container, and one 96-gallon recyclable container (smaller containers are available upon request)
- Residents can receive an extra green waste container and/or one extra recyclable container free of charge upon request
- Additional containers can be requested at the low rate of \$5 per container per month
- Free Holiday Tree collection services
- Four special community clean-up events per year
- Collection of excess green waste (bagged or bundled) ten times per year upon request
- Collection of excess trash discarded in bags (four bags per year) upon request
- Three on-call bulky item collections per year in unlimited quantities
- Unlimited on-call E-waste/CED collections
- Manure collection services – (1) 64 gallon cart at no additional cost upon request
- Free roll-out services for the elderly and/or disabled, upon request
- 25 percent senior discount for residents 62 or older who either (1) qualify for utility rate discounts based on financial need and is the head of household, or (2) generate small amounts of waste and uses 32-gallon containers.
- Annual curbside clean-up event (including electronic waste)
- Free SHARPS collection and disposal services (includes pick-up or mail-back containers) upon request
- Two electronic and clothing drop-off events per year