



To: Our Valued Pasadena Customers

RE: Pasadena City Ordinance

This is just a courtesy reminder that the City of Pasadena requires that all trash bins have lids and that the lids must be closed to avoid litter. (Rules and Regulations of Pasadena Municipal Code Section 8.61.098) To assure compliance with the ordinance, and avoid possible citation, please be advised of the following:

- If the lids on your bin(s) are not in good operating order, please call our Customer Service Department at (888) 336-6100 and order new bin(s.) There will no extra charge for this service.
- Please make sure you are maintaining an adequate service level. If the lids on the bin cannot be closed at the time our driver comes to service you, you may need to increase your service level by adding pickup days or additional bins. Please contact our Sales Administration Department at (626) 934-4697 if you want to increase your service level.
- We have instructed our drivers to always close the lids and to report broken lids when they find them.

Athens Services has been delivering the highest quality service at the lowest possible prices for over 50 years and will continue to strive to exceed your expectations.

Thank you for your continued support and understanding.